

Return form service / repair

Service Number:

Company details

Company name

Address

Postal Code + City

Country

Return date

Contact person

Tel. No.

Email

Return address, if different

Company name

Address

Postal Code + City

Country

Contact person

Tel. No.

Email

Article details

Article

Type

Purchase date

Serial no.

Contact person Schaeffler

Did you already reported the problem?

Yes No

Description problem

Error code Yes No

Description error message / code

Shipping instructions and handling

1. Pack the product properly, if possible in original packaging and include:

- The return form service / repair
- All spare parts (Induction: yokes, sensors, etc. / Pullers: cylinder unit only).
- Photos of the problem (if available) or mail them to service.smt@schaeffler.com

2. Report your return by sending an email to service.smt@schaeffler.com

3. Send package to:

Schaeffler Smart Maintenance Tools BV
 Attn: Service Department
 Schorsweg 15
 8171 ME Vaassen – The Netherlands

4. If you send the item, you agree to a fixed examination fee.

5. After checking the defect you will receive a “Service Bericht”.

Schaeffler Smart Maintenance Tools BV

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